

## **Ledyard Public Libraries Wireless Internet Access Policy**

The Ledyard Public Libraries provide an Internet access point (hot spot) for users with portable wireless devices such as laptops and hand held PDAs. The access point will allow users access to the Internet from their portable wireless devices while located within range of the access point. Each library has an access point in the building.

Reception and connection speed in each of these areas is strong, but may vary according to the number of wireless devices in use at any one time.

Library staff will provide general information on the settings necessary to access the Internet via our wireless connection. If a user has problems accessing the Internet over this connection, staff will only verify that the library's connection is operating normally. Staff will not perform troubleshooting on the patron's own wireless device.

The library cannot guarantee a secure connection to the Internet in a wireless environment, and patrons are advised to use the latest anti-virus protection, spyware and other standard protection software to prevent unauthorized access to their own wireless devices while they are in use. Wireless users are also advised not to transmit their credit card information, passwords and any other sensitive personal information while using any wireless "hot spot" in the library. Printing access will not be available via the wireless connection. Users may save their data on a portable storage device and then take it to one of the library's computer workstations to print out information.

The library's Internet Use Policy governs the use of the Internet over our wireless access points in all areas within range of the connection, both inside and outside the building.

Adopted by the Library Commission 04/16/2007